

### Welcomes and Apologies

The Chair welcomed everyone to the meeting and noted apologies from 2 attendees.

### Conflicts of Interest Disclosures

No conflicts of interest were disclosed.

### Performance pack

The Board noted and discussed the key headlines in the performance pack on KPI performance, MaPS' financial position and the Pensions Dashboard Programme.

### 2024/25 Budget and Business Plan Summary

The Board noted and discussed the 2024/25 Budget and Business Plan Summary.

### Money Helper Pensions Dashboard Programme Outline Business Case

The Board approved and discussed the Money Helper Pensions Dashboard Programme.

### Chair of Audit, Risk and Assurance Committee update

The Board noted the update from the Chair of the Audit, Risk and Assurance Committee.

### Risk Management Framework

The Board approved and discussed the revision of the Risk Management Framework.

### Customer Pulse

The Board approved and discussed the Customer Pulse Survey financial approval.

### Minutes of the 15<sup>th</sup> November, 27<sup>th</sup> November and 14<sup>th</sup> December meetings

The minutes were approved as true and accurate records.

### Action log

The Board noted the action log.



### **Decisions taken via correspondence**

The Board noted decisions that had been taken via correspondence inbetween Board meetings.

### **Money and Pensions Guidance Contact Centre Procurement Outline Business Case**

The Board approved and discussed the Money and Pensions Guidance Contact Centre Procurement Outline Business Case.

### **Board Effectiveness Review action plan**

The Board approved and discussed the Board Effectiveness Review action plan.

### **Chair of Investment Committee update**

The Board noted the update from the Chair of the Investment Committee.

### **Chair of Devolved Government Sub-Committee**

The Board noted the update from the Chair of the Devolved Government Sub-Committee.

### **Any other business**

There was none.