



Via Email Only

16 October 2020

**Freedom of Information Ref No. FOI31**

Dear [REDACTED]

Thank you for your Freedom of Information request received on 27 September 2020.

**You asked the Money and Pensions Service the following questions:**

1. External training spend in the previous 3 fiscal years (2017/18, 2018/19, 2019/20) in the Money and Pensions Service, broken down by:
  - Amount spent through the Civil Service-Learning contract and amount spent to deliver external training through other contracts
  - Under the Civil Service-Learning Contract
    - Amount spent on online/digital delivery versus amount spent on in-person delivery
    - Amount of spend allocated for bespoke courses specifically developed for your needs and amount of spend allocated for 'off-the-shelf' training material
2. Breakdown of the 2019/20 external training spend through the CSL contract in the Money and Pensions Service by course, including:
  - Total amount spent per course
  - Total number of learners per course
  - Training provider that delivered the course
  - Course delivery method – i.e. online/digital or in-person
  - Name of course
  - Subject area of course
3. External training budget for 2020/21 fiscal year in the Money and Pensions Service, broken down by:
  - Budget to spend through the Civil Service-Learning contract and budget to spend on the delivery of external training through other contracts
4. Any analysis undertaken on how your department's training needs have shifted this year compared to previous years
  - For example, are you planning greater emphasis on Leadership & Management courses or training delivered through digital/online courses?
5. Total number of civil service employees working in the Money and Pensions Service (please provide latest available data)



I am writing to confirm that we have now completed a search for the information you requested, and I have provided responses to your questions accordingly.

1. On 1 January 2019, Pension Wise, The Pensions Advisory Service and the Money Advice Service merged to form the Single Financial Guidance Body (SFGB), an arms-length body of the Department for Work and Pensions (DWP), which is part of the Civil Service. Subsequently, on 1 April 2019 these organisations became known as the Money and Pensions Service (MaPS). In December 2019 Civil Service Learning was implemented at MaPS. To date, MaPS has not incurred any costs from the contractual services provided by Civil Service-Learning.
2. MaPS did not incur any costs for its Civil Service-Learning contract in 2019/20.
3. MaPS has not decided on its external training budget for 2020/21.
4. As a new organisation, MaPS does not have any previous years training information to form a comparison or analysis and is still considering its training requirements for the future.
5. The total number of Civil Service employees working for MaPS is 15.

I hope this information is helpful. If you have any queries about my response to your request do not hesitate to contact me. Please remember to quote the reference number above in any future communication.

Yours sincerely,

[Redacted Signature]

**Complaints & Freedom of Information Officer**

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you can ask for an internal review by e-mailing [foi@maps.org.uk](mailto:foi@maps.org.uk) or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
<https://ico.org.uk/global/contact-us/> or telephone 0303 123 1113 or 01625 545745