



By Email Only

20 January 2021

Freedom of Information Ref No. FOI39

Dear [REDACTED]

Thank you for your Freedom of Information request received on 22 December 2020.

You asked the Money and Pensions Service the following:

“Under the Freedom of Information Act, I would like to know the following:

The number of searches for a financial adviser listed on the Money Advice Service’s directory of regulated advisers broken down by each of the following categories:

- Pension pot / other savings or investments
- Transferring a current or previous pension
- Options when paying for care
- Equity release
- Inheritance tax planning
- Wills & probate
- Ethical investments
- Sharia compliant investments
- Advice to UK expatriates

I would like the data broken down for each of the last ten years with a year-end date of 30 November or whichever year-end is most convenient. If you cannot provide data for each of the last ten years, then please provide data for each of the last five years. If that is not possible, then please provide data for each of the last three years. If that is not possible, please provide data for each of the most recent two years.”

Money and Pensions Service Response:

Firstly, I should explain that on 1 January 2019, Pension Wise, The Money and Pensions Service, and Money Advisory Service merged to form the Money and Pensions Service. The Money and Pensions Service aims to deliver advice relating to pensions, money guidance, debt advice, and consumer protection. Further details can be found on the website: <https://moneyandpensionservice.org.uk/>.

I can confirm MaPS holds information relevant to your request. I have provided the information you requested regarding the Money Advice Service’s directory on a separate document enclosed with this letter.

Money and Pensions Service

120 Holborn, London EC1N 2TD t: +44 (0)115 9659570 w: MoneyAndPensionsService.org.uk





**Money &
Pensions
Service**

I hope this information is helpful. If you have any queries about my response to your request do not hesitate to contact me. Please remember to quote the reference number above in any future communication.

Yours sincerely,



Complaints & Freedom of Information Officer

Encl. Money Advice Service Directory Search Information

Your right to complain under the Freedom of Information Act

If you are not happy with this response you can ask for an internal review by e-mailing foi@maps.org.uk or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
<https://ico.org.uk/global/contact-us/> or telephone 0303 123 1113 or 01625 545745