



**Money &  
Pensions  
Service**

EMAIL ONLY [REDACTED]

2 June 2022

Dear [REDACTED]

Freedom of Information Ref: FOI 190

Thank you for your Freedom of Information request received on 23 May 2022.

You requested the following:

“Please publish your policies and standards for the evaluation of AI in decision support services or systems.

For clarity by "AI" I mean the term as defined in the proposed EU AI Act: ‘Any software that is developed with one or more of the techniques and approaches listed in Annex I and can, for a given set of human-defined objectives, generate outputs, such as content, predictions, recommendations, or decisions influencing the environments they interact with.’ where Annex 1 envisages three specific techniques and approaches for AI: 'machine learning approaches', including supervised, unsupervised and reinforcement learning, using a wide variety of methods including deep learning; 'logic and knowledge-based approaches', including knowledge representation, inductive (logic) programming, knowledge bases, inference and deductive engines, (symbolic) reasoning and expert systems; and, 'statistical approaches', Bayesian estimation, search and optimisation methods.”

At the Money and Pension Service we do not use AI and therefore do not have any associated policies or standards. As such we are therefore unable to provide the information you are seeking as we do not hold it.

If you have any queries about this letter, please contact us quoting the reference number above.

### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you can ask for an internal review by e-mailing [foi@maps.org.uk](mailto:foi@maps.org.uk) or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review, you may apply directly to the Information Commissioner’s Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
<https://ico.org.uk/global/contact-us/> or telephone 0303 123 1113 or 01625 545745.

**Money and Pensions Service**

120 Holborn, London EC1N 2TD t: +44 (0)115 9659570 w: [MoneyAndPensionsService.org.uk](http://MoneyAndPensionsService.org.uk)





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Yours sincerely

The Money and Pensions Service

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