



By Email Only

14 February 2022

Freedom of Information Ref No. FOI71 [REDACTED]

Dear [REDACTED]

Thank you for your Freedom of Information request received on 17 January 2022.

You asked Money and Pensions Service the following:

I would like to know the following under the FOI Act. Please provide me with the total number of malicious emails blocked by your organisation over the last three calendar years (2021, 2020, 2019) broken down by year and categorised accordingly.

Example:

2020

- 23,000 suspected phishing emails
- 250,000 spam emails
- 13,000 malware

Money and Pensions Service Response:

I can confirm the Money and Pensions Service (MaPS) holds some of the information you are seeking. MaPS retains the number of emails it rejects on an annual basis. However, it does not record the previous years data and therefore can only supply data from February 2021 to February 2022. The total number of emails MaPS rejected during February 2021 to February 2022 is 348224 which includes malware, spam, and phishing. The data is not broken down into categories.

I hope this information is helpful. If you have any queries about my response to your request do not hesitate to contact me. Please remember to quote the reference number above in any future communication.

Yours sincerely,

[REDACTED]

Complaints & Freedom of Information Officer

Money and Pensions Service

120 Holborn, London EC1N 2TD t: +44 (0)115 9659570 w: MoneyAndPensionsService.org.uk





**Money &
Pensions
Service**

Your right to complain under the Freedom of Information Act

If you are not happy with this response you can ask for an internal review by e-mailing foi@maps.org.uk or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
<https://ico.org.uk/global/contact-us/> or telephone 0303 123 1113 or 01625 545745