

FREEDOM OF INFORMATION REF: FOI72

The information requested, which is in relation to The Occupational and Personal Pension Schemes (Conditions for Transfers) Regulations 2021 (“the Regulations”) and specifically the period between 1 December 2021 to 14 January 2022 inclusive is as follows:

- 1. The total number of referrals received by the MaPS for “specified guidance” pursuant to Regulation 9(1)(a) of the Regulations;** 122 Pension Safeguarding Guidance appointments were booked between 1st December 2021 and 14th January 2022.
- 2. The number of completed guidance sessions following referrals under paragraph 1, i.e. sessions resulting in “specified evidence” being provided to the member pursuant to Regulation 9(1)(b);** 53 Pension Safeguarding guidance Sessions were completed between 1st December 2021 and 14th January 2022.
- 3. The number of guidance sessions that were commenced but not completed or did not result in “specified evidence” being provided to the member;**
1 Pension Safeguarding Guidance session was started but not completed between 1st December 2021 and 14th January 2022.
- 4. The average time taken between the date the referral for “specified guidance” was received to the date the guidance session took place;**
The average time taken between the date the Pension Safeguarding Guidance session was booked (we do not have access to the date the individual was referred) and the date the guidance session was delivered is 9 days.
- 5. The number of individuals used by the MaPS in providing the above “specified guidance” sessions;**
15 Technical Specialists are accredited to deliver the Pension Safeguarding Guidance appointments but these are used flexibly across three different shift patterns to suit demand.



- 6. If possible to say, the number of “specified guidance” sessions where the MaPS has considered there to be a basis for concern about a possible pension scam, and the number of sessions where it has not.**

This information is not within the remit of the MaPS guidance session and therefore we cannot comment on this.