



**By Email Only**

21 February 2022

**Freedom of Information Ref No. FOI 73** [REDACTED]

Dear [REDACTED]

Thank you for your Freedom of Information request received on 24 January 2022.

**You asked Money and Pensions Service the following:**

**“This is an information request relating to losses and special payments**

**Please include the information for each of the following periods; 2018-19, 2019-20 and 2020-21:**

- The total number of cases of losses in each year.
- The total cost of losses in each year.
- An itemisation of each loss including what it was for and how much it cost.
- The total number of special payments in each year.
- The total value of special payments in each year.
- An itemisation of each special payment including what it was for and how much it cost.

**I would prefer a response via email, but if this is not possible, I will gladly accept letters to the address below.”**

**Money and Pensions Service Response:**

I can confirm MaPS holds information relevant to your request and I have supplied the information in a separate document enclosed with this letter. I hope this information is helpful. If you have any queries about my response to your request do not hesitate to contact me. Please remember to quote the reference number above in any future communication.

Yours sincerely,

[REDACTED]

**Complaints & Freedom of Information Officer**

**Encl. Annex FOI73**





**Money &  
Pensions  
Service**

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you can ask for an internal review by e-mailing [foi@maps.org.uk](mailto:foi@maps.org.uk) or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
<https://ico.org.uk/global/contact-us/> or telephone 0303 123 1113 or 01625 545745