



By Email Only

11 March 2022

Freedom of Information Ref No. FOI79 [REDACTED]

Dear [REDACTED]

Thank you for your Freedom of Information request received on 18 February 2022.

You asked Money and Pensions Service the following:

“Dear The Money Advice Service,

1. How many British Muslim employees have you recruited? Please provide figures for every year since 2010.
2. What is the average length of service?
3. How many British Muslims have you employed in communications/media roles since 2010?”

Money and Pensions Service Response:

On 1st January 2019, Pension Wise, The Money and Pensions Service, and Money Advisory Service merged to form the Money and Pensions Service. The Money and Pensions Service aims to deliver advice relating to pensions, money guidance, debt advice, and consumer protection. Further details can be found on the website: <https://moneyandpensionservice.org.uk/>.

1. How many British Muslim employees have you recruited? Please provide figures for every year since 2010.
I can confirm the Money and Pensions Service holds the information you are seeking, but some of the information is exempt under the Freedom of Information Act. We have access to recruitment data from 2016 and I have supplied that information in the table below.

Year	Recruited
2022 (up to 24 February 22)	1
2021	5
2020	3
2019	1
2017	2
2016	2

2. What is the average length of service?

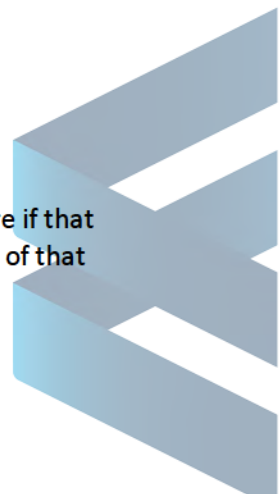
The average length of service is 2.3 years.

3. How many British Muslims have you employed in communications/media roles since 2010?

Section 40(2) of the Freedom of Information Act 2000 exempts personal information from disclosure if that information relates to someone other than the person requesting the information and if disclosure of that

Money and Pensions Service

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Pensions
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information would, amongst other things, contravene one of the data protection principles in Article 5(1) of the General Data Protection Regulations and section 34(1) of the Data Protection Act 2018.

We are unable to disclose sensitive data by department/role, due to the small number of individuals involved that could be identified. It is standard statistical reporting to suppress the disclosure of personal data in these situations. In this case, the information you requested is being withheld under section 40(2) for this reason. To release the information would contravene the first data protection principle - which provides that processing of personal data is lawful and fair - and the reasonable expectations of privacy of the individuals concerned.

I hope this information is helpful. If you have any queries about my response to your request do not hesitate to contact me. Please remember to quote the reference number above in any future communication.

Yours sincerely,

[Redacted signature]

[Redacted signature]

Complaints & Freedom of Information Officer

Your right to complain under the Freedom of Information Act

If you are not happy with this response you can ask for an internal review by e-mailing foi@maps.org.uk or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
<https://ico.org.uk/global/contact-us/> or telephone 0303 123 1113 or 01625 545745