

FREEDOM OF INFORMATION RESPONSE

Annex FOI 227



Money Guidance (Sessions)	2021			Total 2021	2022												Total 2022
	Oct	Nov	Dec		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Budgeting	11	17	12	40	11	23	37	17	6	16	27	18	20	25	15	8	223
Paying bills	30	68	48	146	34	44	57	45	27	31	25	27	23	22	31	31	397
Finding extra financial support	108	128	102	338	126	133	205	288	301	318	313	351	399	402	380	272	3488
Coping with job loss	18	18	7	43	17	19	29	26	35	18	26	26	26	19	9	14	264
Dealing with debt/money problems	656	990	658	2304	1007	1095	1053	811	947	770	901	790	728	655	670	561	9988
Complaints such as mis-selling and compensation claims	5	14	3	22	9	16	16	10	10	15	21	17	10	17	23	18	182
Scams	42	40	27	109	35	31	56	41	50	54	54	46	47	43	49	58	564

Money Guidance (Sessions)	2023										Total	Grand Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2023	2022
Budgeting	13	12	7	8	9	12	20	19	10	1	111	374
Paying bills	40	61	39	39	47	65	41	20	31	3	386	929
Finding extra financial support	405	351	404	279	297	234	256	184	176	20	2606	6432
Coping with job loss	30	21	34	18	23	27	19	16	20	4	212	519
Dealing with debt/money problems	958	738	918	725	947	814	781	746	488	34	7149	19441
Complaints such as mis-selling and compensation claims	29	24	36	18	21	29	21	20	25	2	225	429
Scams	54	34	60	49	60	52	57	58	54	1	479	1152

	Oct 2021	Dec 2021	2022	2023	
Mis selling	73		196	102	371
Pensions Guidance scams	184		617	355	1156