

Response date: 9 March 2023

You asked Money and Pensions Service the following

1. Telephony and UC/ Collaboration

- a. Please confirm the manufacturer of your telephony system(s) that are currently in place
- b. When is your contract renewal date?
- c. Who maintains your telephony system(s)?
- d. Do you use Unified Communications or Collaboration tools , if so which ones?

2. Microsoft

- a. What Microsoft 365 licence do you have across the business e.g. E3, E5
- b. Which partner looks after your Microsoft tenant?
- c. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

3. Storage

- a. Does your organisation use on-premise or cloud storage or both?
- b. Please confirm the on-premise hardware manufacturer
- c. Please confirm your cloud storage provider d. What is your annual spend on cloud storage?
- d. How do you back up your data and with who e.g. Backup as a Service”.

Money and Pensions Service Response

1a/b. Microsoft Teams with ongoing contract

c. Internal IT

d. MS Teams.

2a. E5

b. Internal IT and Littlefish

c. Public Cloud.

3a. Cloud



b/c. No on premise all cloud as mentioned above. Price not broken down specifically as all with Microsoft

d. MS backups.