

**Response date:** 9 May 2023

### You asked Money and Pensions Service the following

“Please may you provide answers to the following questions:

1. How many members have taken scam guidance from the Money and Pensions Service since November 2022 to the end of March 2023 (or the most recent time period available)? Please provide a month-by-month breakdown.
2. For the same timeframe (in Question 1) please could you provide a breakdown of the number of guidance sessions by amber flag reason using the following table.”

Complex investment structure	
Evidence provided is not genuine	
High risk/unregulated investments	
High volume to the same scheme	
High volume with the same financial adviser	
Overseas investments	
Unclear/high fees	
Unknown	
Total	

### Money and Pensions Service Response

1. How many members have taken scam guidance from the Money and Pensions Service since June this year to November (or the most recent time period available)? Please provide a month-by-month breakdown.

Month	Number of PSG appointments
November 2022	1177
December 2022	943
January 2023	1090
February 2023	1033
March 2023	1289



2. For the same timeframe (in Question 1) please could you provide a breakdown of the number of guidance sessions by amber flag reason using the following table:

<b>Amber flag</b>	<b>November 2022</b>	<b>December 2022</b>	<b>January 2023</b>	<b>February 2023</b>	<b>March 2023</b>
<b>Complex investment structure</b>	34	18	17	22	20
<b>Evidence provided is not genuine</b>	8	13	15	5	8
<b>High risk/unregulated investments</b>	58	44	38	39	52
<b>High volume to the same scheme</b>	4	6	11	6	5
<b>High volume with the same financial adviser</b>	3	6	8	0	1
<b>Overseas investments</b>	451	368	416	392	508
<b>Unclear/high fees</b>	118	105	116	100	137
<b>Unknown</b>	501	383	469	469	558
<b>Total</b>	<b>1177</b>	<b>943</b>	<b>1090</b>	<b>1033</b>	<b>1289</b>