

**Response date:** 10 October 2023

### You asked Money and Pensions Service the following

“Please can I get data on how many people per year have called up since Money Helper’s inception in regard to the following topics:

- Budgeting
- Paying bills
- Finding extra financial support
- Coping with job loss
- Dealing with debt
- Money problems
- Complaints such as miss-selling and compensation
- Scams

If you have a different way of itemising these topics please can you supply data which best fits what I have asked for.”

### Money and Pensions Service Response

We store our customer-facing data for up to 2 years, so we are unable to provide data going back to when MoneyHelper was launched and have shared information from October 2021.

We have provided the requested information which is attached to the email.

