

Response date: 9th June 2025

You asked Money and Pensions Service the following

Please could you confirm the following:

1. Whether your organisation has one or more specific teams, departments, or named individuals responsible for receiving formal legal correspondence from third parties.
2. The relevant postal address(es), email address(es), and telephone number(s) that such correspondence should be directed to. If responsibility differs by type of issue (e.g. contractual, procurement-related, legal) or by region, please provide the details for each as applicable.
3. If this information is already published, please confirm where it can be found.

Money and Pensions Service Response

1 and 2: If a supplier or service provider wishes to raise an issue, we expect them to contact the designated contract manager or their regular point of contact within our organisation.

If they do not consider that an appropriate channel, they may use any of the published contact addresses listed on our website, which would be directed internally to the appropriate team.

If escalation is necessary, correspondence may be addressed to the CEO, currently Oliver Morley, or Chair, currently, Sara Weller via our postal address, which is available on our website: [Contact us](#)

3: All relevant contact information can be found on the 'Contact Us' page of our website: [Contact us](#)