



25 February 2020

**Freedom of Information Ref No. FOI18**

Dear [REDACTED]

Thank you for your Freedom of Information request received on 21<sup>st</sup> February 2020.

You asked The Pensions Advisory Service: -

“Are you running an Oracle or SAP ERP solution?

If so, what version are they currently running on and which modules are you using?

Are you planning to upgrade in the next 12-18 months?

Do you have plans to move to a SAAS model?

Do you have plans to migrate our current ERP to a cloud Solution?

Do you run Oracle Databases?

If so what versions, are you planning an upgrade in the next 12 – 18 months?

Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?

Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?

What is the value of the SAP Support contract and when does it renew?

What is the value of the Oracle support contract and when does it renew?

Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?

Do you currently work with any SAP or Oracle third party support providers?”

The Pensions Advisory Service are not running an Oracle or SAP ERP solution. For this reason, I am not able to process your request as we do not hold any of the information you have asked for. If you have any queries about my response to your request do not hesitate to contact me. Please remember to quote the reference number above in any future communication.

Yours sincerely,

[REDACTED]  
**Complaints & Freedom of Information Officer**





**Money &  
Pensions  
Service**

### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you can ask for an internal review by e-mailing [foi@maps.org.uk](mailto:foi@maps.org.uk) or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [ico.org.uk/Global/contacts](http://ico.org.uk/Global/contacts) or telephone 0303 123 1113 or 01625 545745