



**Via Email Only**

13 July 2020

**Freedom of Information Ref No. FOI21**

Dear [REDACTED]

Thank you for your Freedom of Information request received on 17 June 2020.

**You asked the Money and Pensions Service the following:**

**“Can I please request you send me back the below questions answered when you have sufficient time,**

- a. What reseller do you prefer to buy your Software through?**
- b. Are there any favoured frameworks you tend to use?**
- c. Who is the decision-maker for IT Purchasing?**
- d. Who is your mobile phone provider?**
- e. What Mobile Device Management Solution are you using and when is the renewal date?**
- f. What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?**
- g. What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?**
- h. Do you currently use a document security or digital rights management tool and when is the renewal date?**
- i. What are you using for instant messaging?**
- j. Who do you currently use for your Annual IT health checks and when is your next one due?**
- k. What email exchange server are you running? Cloud or on-premise?**
- l. What antivirus software/tool do you use and when is the renewal date?**
- m. Do you have an incident response team within your IT department?”**

**Money and Pensions Service Response:**

I can confirm the Money and Pensions Service holds the information you are seeking. I have provided the information for all of the questions on a separate document enclosed with this letter.

I hope this information is helpful. If you have any queries about my response to your request do not hesitate to contact me. Please remember to quote the reference number above in any future communication.

Yours sincerely,

[REDACTED]

**Complaints & Freedom of Information Officer**

Encl: Money and Pensions Service IT System Details

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**Money and Pensions Service**

120 Holborn, London EC1N 2TD t: +44 (0)115 9659570 w: MoneyAndPensionsService.org.uk





**Money &  
Pensions  
Service**

### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you can ask for an internal review by e-mailing [foi@maps.org.uk](mailto:foi@maps.org.uk) or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
<https://ico.org.uk/global/contact-us/> or telephone 0303 123 1113 or 01625 545745