



**Money &  
Pensions  
Service**

**Via Email Only**

16 December 2020

**Freedom of Information Ref No. FOI34**

Dear [REDACTED]

Thank you for your Freedom of Information request received on 18 November 2020.

**You asked the Money and Pensions Service the following in respect of the Single Financial Guidance Body:**

**“Could you please provide up to date Names, Job Titles, telephone numbers and email addresses for the following; Chief Executive, Deputy Chief Executive, Ministers and Ministerial team (if applicable), Chair, Chief Information Officer, Chief Digital Officer, Senior Information Risk Owner, Director of IT / ICT / IM&T / Digital / Information / Technology, Director / Head of Finance, Chief / Deputy Chief Operating Officer, Head of Cyber Security, Head / Director of People, Heads of change / Transformation / Improvement, Department Directors / Heads Board members (if applicable) Or the equivalent job titles in your organisation.**

**In addition, if you have an up-to-date 2020 senior staff organisation or structure chart could you please forward a copy to me in either Excel or pdf format.”**

**Money and Pensions Service Response:**

On 1 January 2019, Pension Wise, The Pensions and Advisory Service and the Money Advice Service merged to form the Single Financial Guidance Body, an arms-length body of the Department for Work and Pensions. These businesses became known as the Money and Pensions Service (MaPS) on the 1 April 2019. MaPS aims to deliver advice relating to pensions, money guidance, debt advice, and consumer protection.

I can confirm MaPS holds information relevant to your request but some of the information is exempt. Section 40(2) of the Freedom of Information Act states I am unable to disclose staff members details which are not available in the public domain. To do so would contravene the data protection principles. For this reason, I can only disclose information about a member of staff that is already available in the public domain.

The identity of MaPS current Board members and Executive Leadership Team is available on MaPS website under the heading ‘About Us’ at <https://moneyandpensionsservice.org.uk/>

If you wish to contact a member of the senior leadership team you may do so by email at [contact@maps.org.uk](mailto:contact@maps.org.uk)

With regards to your request for a 2020 senior staff organisation chart, I should explain that we do not hold information falling within the description specified in your request. The staff organisation chart we hold does not contain any of the information you requested.

**Money and Pensions Service**

120 Holborn, London EC1N 2TD t: +44 (0)115 9659570 w: [MoneyAndPensionsService.org.uk](https://MoneyAndPensionsService.org.uk)





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I hope this information is helpful. If you have any queries about my response to your request do not hesitate to contact me. Please remember to quote the reference number above in any future communication.

Yours sincerely,



**Complaints & Freedom of Information Officer**

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#### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you can ask for an internal review by e-mailing [foi@maps.org.uk](mailto:foi@maps.org.uk) or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
<https://ico.org.uk/global/contact-us/> or telephone 0303 123 1113 or 01625 545745